

# Restek Seminars for 2004

We're on the Road Again!

by Rick Parmely, Director of Technical Training

Do you question which GC injection technique is best for your sample? Are you uncomfortable when formulating or adjusting HPLC mobile phases?

A comprehensive seminar with the experienced Restek chromatographers will help you reduce guesswork, improve throughput, and obtain more reliable data, without straining your schedule or travel budget. You'll appreciate your investment as you spend less time experimenting with analytical conditions or troubleshooting problems.

In our one-day courses, we present a wealth of information in an engaging multimedia format. Demonstrations and problem solving exercises rein-

force understanding of important principles. Basic, intermediate, and advanced elements make each seminar equally suitable for analysts with limited chromatographic experience and for experienced analysts who want to review the fundamentals and evaluate the newest developments. Our thorough two-day HPLC Method Development seminar will give you the tools you need to deal effectively with what often is the most challenging aspect of your analysis.

Choose the topic that matches your work, and the site that's most convenient. Additional dates and locations are in progress. For details, and updates to the schedule, please see [www.restekcorp.com/seminar](http://www.restekcorp.com/seminar)

**Limited seating—please register today!**

**Online:** [www.restekcorp.com/seminar](http://www.restekcorp.com/seminar), **Phone:** 800-356-1688 or 814-353-1300 (ext. 3), **Fax:** 814-353-1309

**Mail:** Restek Corporation, 110 Benner Circle, Bellefonte, PA 16823

## Reward Yourself—Register your Lab Today!

Begin Earning STAR™ Points

By Doug Elliott, STAR™ Service Rewards Coordinator

- ✓ Order Restek products; receive credits toward instrument service and repair.



In 2002, Restek and some of the country's premiere independent instrument service providers formed an alliance, with a goal of bringing you the finest chromatography operating supplies, equipment service, and applications support available. Through that alliance we developed a program that pays you for

using Restek products, by reducing your costs for quality instrument service: STAR™ Service Rewards. Through this program, as of April 2004, more than 80,000 STAR™ Points have been distributed to labs across the US.

If you aren't yet registered to benefit from this valuable program, contact your Restek Account Representative today, and begin saving on your serv-

### Comprehensive Capillary GC

Date	Location	cat.#
May 25	Nashville, TN	65392
Sept. 13	Boulder, CO	65375
Sept. 13	Blue Ash, OH	65387
Sept. 15	Columbus, OH	65376
Sept. 16	Salt Lake City, UT	65377
Sept. 17	Buffalo, NY	65384
Oct. 14	RTP, NC	65379
Oct. 21	Buena Park, CA	65378

### GC/MS

Date	Location	cat.#
Nov. 1	Pleasanton, CA	65390
Nov. 3	Seattle, WA	65391

### Comprehensive HPLC

Date	Location	cat.#
Aug. 3	Indianapolis, IN	65381
Oct. 5	Rockville, MD	65374
Oct. 6	Princeton, NJ	65370
Oct. 8	Plymouth Meeting / King of Prussia, PA	65371
Oct. 18	La Jolla / San Diego, CA	65389

### HPLC Method Development (two days)

Date	Location	cat.#
June 24/25	Downers Grove, IL	65360
July 15/16	King of Prussia, PA	65361
Sept. 23/24	Indianapolis, IN	65362
Oct. 21/22	Foster City, CA	65363

ice expenses with your next Restek order. E-mail links and telephone extensions are listed on our web site, [www.restekcorp.com](http://www.restekcorp.com)

For details about the STAR™ Service Rewards Program, the current list of member service providers, and a map of national coverage, visit [www.restekcorp.com/cis\\_starwelcome.asp](http://www.restekcorp.com/cis_starwelcome.asp) Don't let another day pass without earning STAR™ Points. Other labs are already saving hundreds of instrument service dollars a year—start your lab's savings today!



**Lit. Cat. # 59037**  
©2004 Restek Corp.

**Restek Trademarks:** Allure, Alumaseal, Crossbond, MegaMix, MXT, Pinnacle, Pinnacle II, Plus 1, Press-Tight, Resprep, Rtx, SeCare, SilcoCan, Silcosteel, Siltek, Stabilwax, STAR, TO-Can, Uniliner, Vu2 Union, and the Restek logo.

**Other Trademarks:** Agilent (Agilent Technologies, Inc.), Aroclor (Monsanto Co.), Florisil (U.S. Silica Co.), Swagelok (Crawford Fitting Co.), Teflon, Vespel (E.I. du Pont de Nemours & Co., Inc.).

**Restek** Phone: 800-356-1688 or 814-353-1300 • Fax: 814-353-1309 • [www.restekcorp.com](http://www.restekcorp.com)  
110 Benner Circle, Bellefonte, PA 16823

**Restek France** Phone: (33) 01 60 78 32 10 • Fax: (33) 01 60 78 70 90 • [restekfr@club-internet.fr](mailto:restekfr@club-internet.fr)

**Restek GmbH** Phone: (49) 06172 2797 0 • Fax: (49) 06172 2797 77 • [RESTEK-GMBH@t-online.de](mailto:RESTEK-GMBH@t-online.de)

**Restek Ireland** Phone: (44) 28 9081 4576 • Fax: (44) 28 9081 4576 • [restekeurope@aol.com](mailto:restekeurope@aol.com)

**Thames Restek UK Ltd** Phone: (44) 01494 563377 • Fax: (44) 01494 564990 • [Sales@Thamesrestek.co.uk](mailto:Sales@Thamesrestek.co.uk)

Please direct your comments on this publication to Carrie Sprout, Graphic Designer, at [carrie.sprout@restekcorp.com](mailto:carrie.sprout@restekcorp.com) or call 814-353-1300, ext. 2151.



**Restek Corporation**  
110 Benner Circle  
Bellefonte, PA 16823-8812

Return Service Requested